Update 27.03.2020 Registration of a Death

Due to the current coronavirus crisis and government directives on non-essential travel and social distancing with immediate effect Council is unable to take any further appointments to register deaths in person. The changes will reduce/remove face to face contact with the general public and enable Council’s registration service to be delivered for as long as possible.

New legislation has come into force that will allow death registration to be carried out without the attendance of the person registering the death at the Registration Office. Any existing applications previously received by Council will be processed as normal but from 27 March 2020 the new process will apply.

Essentially the changes mean that the Medical Certificate of Cause of Death or Certificate of Still Birth will be sent electronically to the General Registration Office (“GRO”) by the Hospital or GP. GRO will then forward these to Council’s Registration Office. No signature is required on the registration. The Certificate of Registration can then be emailed directly to the funeral director from Council’s Registration Office.

Any queries should be emailed in the first instance to registration@nmandd.org and a member of the Registration Team will contact you. Anyone without access to email should telephone 0330 137 4041. During the current crisis Council’s Registration service is being operated by a combination of staff working remotely and in the Registration Office. Staff will have access to a telephone or email so neither option will guarantee a speedier response over the other, hence we wish to reserve the phone line for those without access to email as far as possible.

Council appreciates that this is a significant change in service delivery at what is already a difficult time, and will do its best to support those registering a death as required. Thank-you for your co-operation.

Chief Executive, Marie Ward

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