

Update 26.03.2020 Key Contacts and Business Support

Newry, Mourne and Down District Council

With the rapidly changing nature of the COVID-19 outbreak, information and advice from Government can change quickly.

Newry Mourne and Down District Council understand this is an incredibly challenging and difficult time for local businesses. We will provide regular updates on information, advice and support for businesses as it becomes available. We encourage all businesses to visit our social media platforms for further updates.

- •Twitter: www.twitter.com/nmdbusiness
- •Facebook: www.facebook.com/nmdbusiness
- •Website: www.nmdbusiness.org

If you have queries, please contact the Economic Development Unit. We are working with our partners and stakeholders to raise the needs of business and to bring you the information that you need. If any businesses have any queries, contact the Unit by e-mail - business@nmandd.org

Business Support More Important Than Ever

The disruption caused by the Coronavirus makes it more important than ever to provide support to the local business community.

All business support programmes provided by the Council will continue, with technology being used to ensure that all elements of the programmes are delivered safely and in line with Public Health Agency advice. The programmes offered are part funded by Invest Northern Ireland and the European Regional Development Fund under the Investment for Growth & Jobs Northern Ireland (2014 -2020) programme.

• Workshops will be offered remotely, using the latest video conferencing platforms.

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- One to one mentoring will be offered using FaceTime or via phone calls and direct personal contact will be dispensed with for the foreseeable future.
- We also have the flexibility built into our programmes which allow us to focus on how SMEs can adapt by moving their offering online, facilitating home working for staff and by employing technology.

We are accepting new registrations for support, offering support for businesses to advice and guidance to react to Covid-19 and survive and thrive.

Businesses can register for business support via the website http://nmdbusiness.org/growing-your-business/

The Economic Development team can be contacted at business@nmandd.org

NI Business Info and Invest NI



As the uncertainly of coronavirus situation continues to evolve, the following website will be a useful information resource for businesses to access the latest information from. You can also register for the NI Business newsletter and receive updates as they happen:

www.nibusinessinfo.co.uk/campaign/coronavirus-updates-support-your-business

Invest NI Business Support team on 0800 181 4422 is also available to answer queries.

UK Government Covid-19 Guidance

• <u>www.gov.uk/government/publications/guidance-to-employers-and-businesses-about-covid-19/covid-19-support-for-businesses</u>

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Newry Chamber of Commerce and Trade

A Newry Chamber of Commerce and Trade continue to serve their members and bring information on support available to address challenges arising from Covid-19. Newry Chamber of Commence and Trade continue to promote updates through their social media channels

- www.facebook.com/newrychamberofcommerce
- <u>https://twitter.com/Newrychamber</u>

The Chamber can be contacted at admin@newrychamber.com

Regional Colleges

All campuses are now closed. The College's Business Support Staff continue to engage with existing clients and determine how they can continue to support them through online and digital channels. The College will also continue to advise and support employers with planned Apprenticeships and Higher-Level Apprenticeships for September 2020.

Please contact SRC Business Support Team on:

T: 028 3025 9664

E: <u>betterbusiness@src.ac.uk</u>

Please contact SERC Business Support Team on:

- E: info@serc.ac.uk
- T: <u>0345 600 7555</u>

Staff Recruitment

Employers that urgently need to recruit more staff to meet high demand as a result of the COVID-19 impact can advertise job vacancies on JobCentre Online NI.

JobCentre Online (JCOL) is a website that will assist employers who are looking to recruit new staff.

Employers can notify and manage their job vacancies online in a quick, easy and convenient way, with the ability to manage your account online 24/7. JCOL reaches a wide audience,

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advertising current job vacancies throughout Northern Ireland, as well as vacancies in the Republic of Ireland.

Employers can register with <u>Employers Online NI</u> and have their job vacancies posted on JCOL the same day. This is a free service to all employers.

Recruitment opportunities are clearly highlighted to jobseekers who can also register with <u>JobCentre Online NI</u> to apply for job vacancies directly to employers

Further information available at: <u>https://www.employersonlineni.com</u>

Tourism NI

Tourism NI have set up an online enquiry facility with info on finance, contracts and employment law.

Helpline telephone: 028 95 925313 lines open Mon-Sun 9-5pm. **Outside of these hours please submit an online query via the 'contact us' form at the bottom of the page.** TOURISM BUSINESS HELPLINE



tourism

Further information available at: <u>https://tourismni.com/Grow-Your-Business/covid-19-new-coronavirus/</u>

Businesses that can remain open

The Executive has today (25 March) published a list of essential businesses that are permitted to remain open to members of the public during the Coronavirus emergency

The list provides clarity on what retail services and other venues may remain open in Northern Ireland and which should close immediately.

Business that can remain open:

- Supermarkets, Convenience Stores, Corner Shops
- Grocery Markets
- Butchers, Fishmongers & Bakeries
- Hot Food Takeaways (Takeaway Only)

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- Pharmacies, Chemists & Health Food Shops
- Dental Surgeries
- Opticians & Audiologists
- Physiotherapists & Chiropodists
- Veterinary Clinics & Pet Shops
- Newsagents
- Hardware & Building Supplies Stores
- Retail services In Hospitals
- Petrol Stations, Garages & Auto Repair Shops
- High Street Banks, Credit Unions & Cash Points
- Post Offices
- Funeral Directors, Crematoriums & Related
- Laundrettes & Dry Cleaners
- Storage & Distribution Facilities
- Medical & Storage Services
- Public Car Parks (Near Food Takeaways)
- Public Toilets

The following non-essential retail services should close immediately:

- Clothes shops
- Electronics shops.
- Hair, beauty and nail salons.
- All other non-essential retail shops, including off-licenses
- All other indoor and outdoor markets including non-food markets and car boot sales.
- Hotels, hostels, Bed and Breakfasts, Caravan Parks, Camping sites, Boarding Houses except where caravans and mobile homes are being used as permanent residences and where hotels are providing emergency accommodation.
- Libraries.
- Community centres and youth centres.
- Places of worship all churches should close to services except for funeral services. Weddings and baptisms should be postponed. If clergy want to live-stream for church services, they are free to do so.
- All indoor recreation sites such as bowling alleys, arcades, soft play areas.
- Enclosed spaces in public parks such as playgrounds, tennis courts and outdoor gyms

https://www.executiveoffice-ni.gov.uk/news/executive-publishes-listessential-businesses

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