



Update 07.08.2020 Council Resumes Bulky Collection Service

The Bulky Collection Service will recommence on Monday 10 August 2020. Due to the COVID-19 pandemic, we are only able to provide a limited service. We are also introducing control measures to ensure the safety of the public and our staff.

We are able to collect:

- Large Electrical Appliances - fridges/freezers/washing machines/white goods
- Wooden Items – wardrobes/chest of drawers/tables/chairs
- Bicycles

Items that can't be collected at this time:

- Sofas and Arm chairs
- Mattresses and Beds
- Soft furnishings and Carpets

The items that can be collected will be kept under review. However, where we currently cannot collect specific items as detailed through the Bulky Collection Service, householders can still dispose of these items at Household Recycling Centres.

Service Requirements:

Items must be out 72 hours prior to collection.

Items will be sprayed with disinfectant by the Council, prior to removal.

Householders must notify the Council prior to scheduled collection date, should any member of their household be self-isolating.

Chief Executive, Marie Ward

Oifig an Iúir, Newry Office, O'Hagan House, Monaghan Row, Newry BT35 8DJ

Oifig Dhún Pádraig, Downpatrick Office, Downshire Civic Centre, Downshire Estate, Ardglass Road, Downpatrick BT30 6GQ



Collection Days:

- Newry legacy - Tuesday, Wednesday and Thursday
- Down legacy - Wednesday and Thursday

Fees:

A charge of £10.50 will be payable, in advance, per bulky waste collection. A maximum of five items will be allowed per collection.

Service Request:

If you would like to request a bulky collection, please contact the Waste Department Customer Service Section on 0330 137 4047, where payment will be taken and a date for collection provided.

While it will not be possible to specify the exact time of collection, all items will be collected between 8am and 5pm on the agreed date.

Payment:

Please note: this service must be paid for in advance at the time of booking by phoning the Waste Department Customer Service Section on 0330 137 4047. Due to the COVID-19 pandemic, the only accepted method of payment is Credit/Debit card.

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