Comhairle Ceantair an Iúir, Mhúrn agus an Dúin Newry, Mourne and Down District Council

## **Treoir Iomarcaíochta** Deiseanna Tacaíochta

# Redundancy Guidance

**Opportunities for Support** 

Ag freastal ar an Dún agus Ard Mhacha Theas Serving Down and South Armagh



Comhairle Ceantair an Iúir, Mhúrn agus an Dúin Newry, Mourne and Down District Council



## **Redundancy Guidance: Opportunities for Support**

Redundancies are a challenging time for everyone involved. If you are an employee or business owner, below are some sources of information that may assist you work through your next steps.

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## **Support and Advice**

## **Jobs and Benefits Offices**

Depending on your circumstances you may be entitled to claim certain benefits such as job seekers allowance or universal credit.

Benefits Freephone Number:	0800 022 4250
Employment Services phone number:	0300 200 7822
Text phone number:	0800 587 1297

Local Offices:

Crown Buildings 18 Crossgar Road Ballynahinch BT24 8XP Email: <u>Ballynahinch.jobsandbenefits@dfcni.gov.uk</u>

Rathkeltair House Market Street Downpatrick BT30 6LZ Email: <u>Downpatrick.jobsandbenefits@dfcni.gov.uk</u>

Newry Street Kilkeel BT34 4DN Email: <u>kilkeel.jobsandbenefits@dfcni.gov.uk</u>

31 Valentia Place Newcastle BT33 0EJ Email: <u>newcastle.jobsandbenefits@dfcni.gov.uk</u>

Phoenix House 40 Bridge Street Newry BT35 8AJ Email: <u>newry.jobsandbenefits@dfcni.gov.uk</u>

## **Careers Service**

The Careers Service provides an impartial, all-age careers information, advice and guidance service, to help young people and adults make informed choices about their future career paths.

Contact the careers service:

Newry Careers Office Phoenix House 40 Bridge Street Newry BT35 8AJ Phone: 0300 200 7820



Downpatrick Careers Resource Centre Rathkeltair House Market Street Downpatrick BT30 6LZ Phone: 0300 200 7820

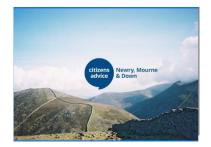
## https://www.nidirect.gov.uk/contacts/contacts-az/careers-service

## **Community Advice**

Community Advice's goal is to help everyone find a way forward, whatever problems they face. Providing free confidential, independent and impartial advice and campaigning on big issues affecting people's lives.

Local Offices: Community Advice Newry Mourne & Down Ballymote Centre 40 Killough Road Downpatrick Contact number 0300 303 0306

Community Advice Newry Mourne & Down Ballybot House 28 Cornmarket Newry Contact number 0300 303 0306



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## **Self-Employment Opportunities**

## **Go for It Programme**

Turn your great idea into a business and Go For It with help from your local council.



The Go For It programme provides individuals in Northern Ireland planning to start a business with step by step advice and mentoring.

It is a free programme providing you with professional business mentoring and support to help you produce your own business plan focused on your business idea and to go on to register for self-employment.

The programme is delivered free of charge by your Local Council through Northern Ireland's wide network of Enterprise Agencies' highly experienced business advisors.

Further information on the programme and how to register is available at: https://www.goforitni.com Call 0800 027 0639

## **NI Business Info**

Free service offered by Invest Northern Ireland, the official online channel for business advice and guidance in Northern Ireland.

https://www.nibusinessinfo.co.uk/content/redundancy-options

https://www.nibusinessinfo.co.uk/my-new-business



## **Exploring Enterprise Programme (EEP)**

Exploring Enterprise Programme (EEP) is a free programme which provides an insight into starting a business or allows you to take the first steps to gaining employment. You do not need to have a business idea to join.

The programme offers mentoring and training tailored to your needs and the opportunity to work towards achieving a CCEA Level 1 Qualification in Understanding Business Enterprise.

You will be provided with one to one mentoring with an experienced business advisor in areas such as:

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- Marketing
- Financial Planning
- Introduction to HMRC
- Job searching/assisting in writing of job applications
- CV design / development
- Searching for further education courses or other relevant training

To be eligible for this programme you must be:

- Aged 16 or over
- Legally able to reside and work in the UK
- Unemployed/inactive or working/studying less than 16 hours per week;
- Not participating in any other government funded programme

For further information please contact your Local Enterprise Agency below:

Down Business Centre Down Business Park 46 Belfast Road Downpatrick BT30 9UP Email: <u>business@downbc.co.uk</u> Contact 028 4461 6416

Newry & Mourne Enterprise Agency WIN Business Park Newry BT35 6PH Email: <u>info@nmea.net</u> Contact 028 3026 7011



## Upskilling and reskilling

## South Eastern Regional College

SERC are passionate about inspiring, transforming and enriching the lives of students. The standard of teaching at SERC has helped thousands of students join the workforce and build the Northern Irish economy.

SERC also offer a wide range of courses from full-time and part- time study for businesses.

With over 700 courses to choose from in a range of levels including further education; higher education; and training and apprenticeships, SERC have a course to help you reach your full potential, whether you're a school-leaver, returning to education or looking to develop skills in a new area.



General enquiries email: info@serc.ac.uk Course enquiries email: admissions@serc.ac.uk Contact: 0345 600 7555

## **Southern Regional College**

SRC offers first class education and an exciting learning environment for further and higher education. SRC pride themselves on offering a diverse range of higher education learning experiences.

At further education level, SRC offers courses from BTEC level 1-2 certificates and diplomas, through to NVQs and A levels either on a full-time or part-time basis.

SRC offers apprenticeship training programmes where students can learn valuable trades to take into the workplace.

SRC's portfolio of higher level professional and technical courses is broad ranging, ensuring all programmes, be they degrees, diplomas, certificates or professional qualifications are of a quality surpassing that offered at university and relevant for the work of work.

General enquiries email: info@src.ac.uk Contact 0300 123 1223



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## **Employers Support**

### **Department for Communities (DfC)**

Department for Communities offer a free Redundancy Service to help businesses and their employees work through the process of redundancy. DfC can provide a tailored package of support through their network of partners, at no cost to the employer.

For further information on Department for Communities Redundancy Service see <u>https://www.communities-ni.gov.uk/topics/finding-staff/redundancy-service</u> or email: <u>dfcemployerservices@communities-ni.gov.uk</u>

## HM Revenue & Customs (HMRC)

HMRC can provide advice about forms you must complete when your employee leaves employment and help to calculate any PAYE and national insurance in your final payments to them.

https://www.gov.uk/government/publications/guidance-to-employers-andbusinesses-about-covid-19/covid-19-support-for-businesses

#### Labour Relations Agency (LRA)

LRA provide an impartial and confidential employment relations service to those engaged in industry, commerce and the public services. https://www.lra.org.uk

## The Federation of Small Businesses (FSB)

Offers members a wide range of vital business services including advice, financial expertise and support. https://www.fsb.org.uk

### **Northern Ireland Chamber of Commerce**

Northern Ireland Chamber of Commerce is committed to customer service and the commercial success of members. http://www.northernirelandchamber.com/coronavirus-support-hub

#### **Universal Credit**

If you need more information as an employer about Universal Credit please visit: <u>www.nibusinessinfo.co.uk/content/universal-credit</u>

## **NI Business Info**

Redundancy, restructures and change

<u>https://www.nibusinessinfo.co.uk/content/redundancy-restructures-and-change</u>

Redundancy: the options - Redundancy and lay-offs

• https://www.nibusinessinfo.co.uk/content/redundancy-options

Selling or closing a business - Employers' responsibilities when closing a business

<u>https://www.nibusinessinfo.co.uk/content/buy-or-sell-business</u>

Coronavirus: New law to ensure furloughed employees receive full redundancy payments

• <u>https://www.nibusinessinfo.co.uk/content/coronavirus-new-law-ensure-</u><u>furloughed-employees-receive-full-redundancy-payments</u>



0330 137 4000 info@nmandd.org www.newrymournedown.org

**Oifig an lúir Newry Office** O'Hagan House Monaghan Row Newry BT35 8DJ Oifig Dhún Pádraig

**Downpatrick Office** Downshire Civic Centre Downshire Estate, Ardglass Road Downpatrick BT30 6GQ

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