

Newry, Mourne and Down District Council Section 75 Policy Screening Report
Quarterly Report April – June 2016

Policy Number	Policy	Details of policy	Screening Outcome
	Newry, Mourne and Down District Council Performance Improvement Objectives for 2016-17	<p>This sets out the recommended approach and timetable for the publication of a Performance Improvement Plan for 2016-17; and the selection of the performance improvement objectives as the Council's in-scope performance improvement areas for 2016-17:</p> <ul style="list-style-type: none"> i. Improved the provision of leisure and recreation facilities across the District. (It is anticipated this objective will be achieved via the capital build of two new Leisure Centres and other facilities as a means of supporting improved health & well-being outcomes across the District); and ii. Improved the performance of the Council's Development Management (Planning) service. (It is anticipated this objective will be achieved via the implementation of various improvements arising from the recent J MacKinnon Review. Planning was used for the purposes of the 2015-16 Performance Improvement Plan and therefore provides a baseline); and iii. Established local structures in support of the development and implementation of the District's Community Plan. (It is anticipated this objective will be 	No EQIA considered necessary

		<p>achieved via the establishment and operation of key fora such as DEA structures, the Community Planning Partnership & Thematic Working Groups, as well as the Health Forum).</p>	
130	<p>Policy on Unacceptable Actions or Behaviour by Complainants Policy on Unacceptable Actions or Behaviour by Complainants</p>	<ol style="list-style-type: none"> 1. To deal fairly, honestly, consistently and appropriately with all complainants, including those whose actions or behaviour it considers to be unacceptable. 2. All complainants have the right to be heard, understood and respected. However, Council also believes that it must balance the rights of an individual to register a complaint with the rights of the staff of the Council not to be subjected to unacceptable actions or behaviour. 3. Where it considers a complainant's actions or behaviour to be unacceptable, to restrict or change access to service. 4. To ensure that complainants by their behaviour or conduct do not disadvantage other complainants or Council staff. 	<p>No EQIA considered necessary</p>