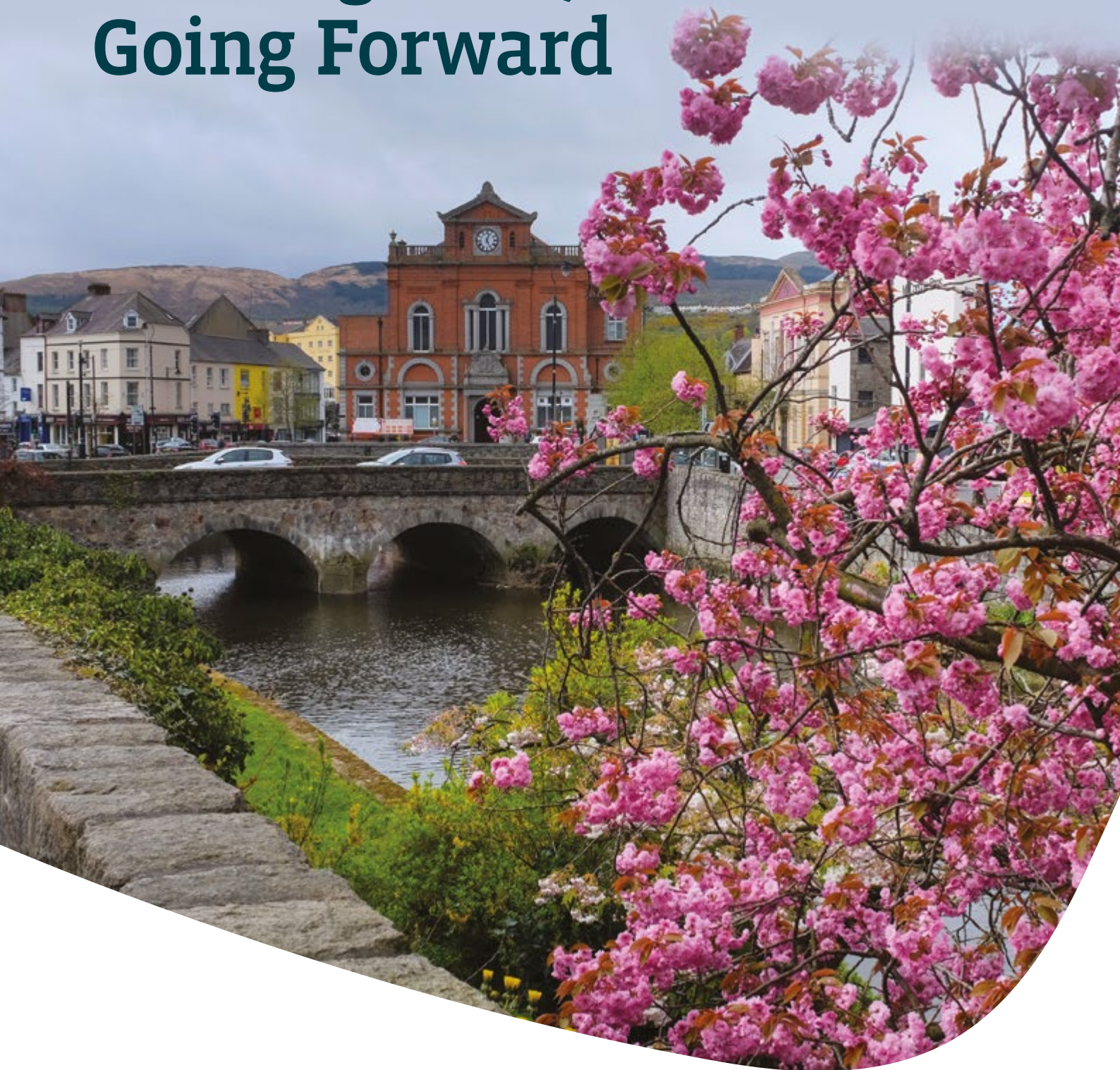


Our Performance Looking Back, Going Forward



Comhairle Ceantair
an Iúir, Mhúrn agus an Dúin
Newry, Mourne and Down
District Council

Ag freastal ar an Dún agus Ard Mhacha Theas
Serving Down and South Armagh

The Local Government (NI) Act 2014 sets out a general duty of improvement for local government, whereby all district councils must put in place arrangements to secure continuous improvement in the exercise of their functions.



Looking Back

Assessment of Performance 2021-22

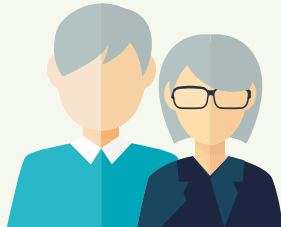
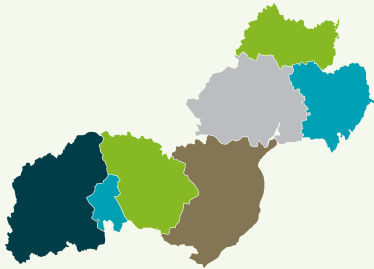
Every year, we are required to publish an Assessment of Performance to demonstrate whether planned improvements have been achieved. The Assessment of Performance sets out progress against the current 'measures of success' within the:

- **Corporate Plan 2021-23**
- **Performance Improvement Plan 2022-23**
(including the statutory performance indicators and standards)

Our performance has been tracked against set targets and trends over time, using the legend below.

Status	Trend
 Target or objective achieved / on track to be achieved	 Performance has improved since the previous year
 Target or objective partially achieved / likely to be achieved / subject to delay	 Performance is similar to the previous year
 Target or objective not achieved / unlikely to be achieved	 Performance has declined since the previous year

Our District, Our Organisation, Our Performance



District

Population: 181,669

Households: 67,735

7 District Electoral Areas

41 Elected Members

1,000+ employees

87% of residents are
satisfied with the Council

Community

Life expectancy:

Male: 79.3 years /

Female: 83.2 years

Age Profile: 0-15 years:

23% / 65+ years: 16%

72% of residents agree
that their local area is a
place where people from
different backgrounds get
on well together

94% of residents feel safe
during the day, 87% of
residents feel safe after dark

117 Neighbourhood Watch
Schemes

18,407 food parcels
delivered to vulnerable
households

£8.3m awarded through
the Financial Assistance
Scheme since 2015

Tourism

Between 2018 and 2019:

15% increase in visitor
numbers, to 516,203

21% increase in visitor
spend, to £83.7m

Three Areas of Outstanding
Natural Beauty

5 'green flag' parks and
3 'blue flag' beaches

CROTLIEVE

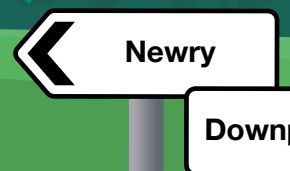
NEWRY



Newry
Town Hall



Newry Leisure Centre





Health and Wellbeing

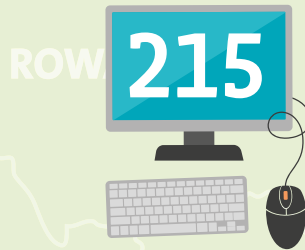
79% of residents feel they are in very good or good health

78% of residents are physically active at least once a week for 30mins

73.5% of customers are satisfied with the Council's six leisure facilities

200k recorded visits at community trails

1.3m+ recorded visits at Kilbroney and Slieve Gullion Forest Parks



Economy

Employment rate: 74.8%

9,045 VAT Registered Businesses

11.1% of the population aged 16-64 years have no qualifications

215 new jobs promoted through business start activity

409 businesses supported and 4,509 mentoring hours delivered through economic development programmes



Environment

Recycling is important to 86% of residents

Top perceived problem for residents: Dog mess and fouling

Recycling rate: 49.1%

321 community clean ups supported since 2018

Second lowest level of waste to landfill across all NI Councils



patrick

Down Leisure Centre

Down Arts Centre

St Patrick's Monument

Performance at a Glance

A snapshot of the past year

Performance Improvement Objective	Progress	Status Trend
 We will encourage local people to lead healthy and active lives by improving the quality of our parks and open spaces	494% increase in recorded attendances at Council leisure centres	△
	79% increase in recorded visits to Kilbroney and Slieve Gullion Forest Parks	△
	78% increase in recorded visits at Warrenpoint Municipal Park	△
	3 'blue flag' beaches and 5 'green flag' parks	△
	119% increase in recorded visits at community trails	😊
	83% of visitors are satisfied with the Council's forest parks	😊
	2 new play parks built and 1 play park upgraded	😊
 We will grow the economy by supporting local businesses and creating new jobs	215 new jobs promoted through business start activity	😊 △
	12 new social enterprise businesses supported and 13 new social enterprise jobs created	😊
	409 businesses supported and 189 jobs created through 'NMD Growth', 'Digital Growth', 'Tender for Growth' and 'Sales Accelerator' programmes	😊 △
	Increase in the number of VAT and/or PAYE registered businesses, birth rate of new businesses and employee jobs	😊
	'Make it Local' campaign rolled out	😊
 We will improve the cleanliness of our District by addressing littering, fly tipping and dog fouling incidents	118 fixed penalty notices issued and 100 paid	😊 △
	94 community clean ups supported	😊 △
	Slight decrease in the rate of recycling, to 49.1%*	😞 ▶
	One of the lowest levels of waste sent to landfill across all NI Councils*	😊 ▼
	2021-22 LEAMS (street cleanliness) score of 64 which falls below the regional average of 66**	▶
	Anti-littering and responsible dog ownership campaigns rolled out	😊

Performance Improvement Objective	Progress	Status Trend
 We will build the capacity of local communities through the Financial Assistance Scheme	£1.54m awarded to 374 projects across 20 thematic areas	😊
	69% of applications to the financial assistance scheme were successful	😞▶
	£936k awarded towards major and minor capital projects	😊
	36,486 volunteers hours recorded to deliver projects and 54,908 beneficiaries of the scheme	😊
	6 capacity building sessions delivered to 140 participants	😊
	98% of applicants are satisfied with the support received from the Programmes Unit	😊
 We will improve the processing times of planning applications and enforcement cases by implementing the Planning Service Improvement Programme	The Council received and decided on the highest number of planning applications and approved the second highest number of planning applications across the 11 Councils	😊
	The processing time for local planning applications improved from 19 weeks in 2020-21 to 18.8 weeks in 2021-22	😞△
	The processing time for major planning applications improved from 64.6 weeks in 2020-21 to 44.3 weeks in 2021-22	😞△
	The percentage of enforcement cases processed within 39 weeks increased from 40.9% in 2020-21 to 48.5% on 2021-22	😞△
	The number of enforcement cases in the system for 12 months or more improved by 13.6%	😞△

*The 2021-22 data in relation to the statutory performance indicators for waste management remains provisional, as the end of year validated data will be published by DAERA in Q3 2022-23.

** LEAMS score remains provisional as Cleaner Neighbourhoods Report 2021-22 has not yet been published.

Going Forward

Performance Improvement Objectives 2022-23



Every year, we are required to set performance improvement objectives for the services we provide, and to have in place arrangements to achieve these objectives. These objectives seek to address the issues which matter most to local people, and are:

Linked to the Community Plan, Corporate Plan and Directorate Business Plans	✓
Based on existing performance information	✓
Aligned to the seven strategic aspects of improvement	✓
Based on stakeholder consultation and engagement	✓



Objective 1

We will encourage local people to lead healthy and active lives by improving the quality of our parks and open spaces

What you will see:

- Improvements to the Council's parks, beaches and open spaces including effective visitor management arrangements
- UNESCO Global Geopark status achieved for the Mourne, Gullion, Strangford
- Five green flag awards and three green flag heritage awards for the Council's parks
- Three blue flag awards for the Council's beaches
- Four new play parks and three upgraded play parks



Objective 2

We will grow the economy by supporting local businesses and creating new jobs

What you will see:

- 312 entrepreneurs supported with an approved Business Plan and >155 new jobs promoted through the NI 'Go For It' programme
- 12 social enterprise start-ups supported and 12 social enterprise jobs created
- 273 businesses supported and 404.5 jobs created and 6,220 mentoring hours delivered through the 'NMD Growth', 'Digital Growth' and 'Tender for Growth', 'Sales Accelerator' and 'Digital Surge' programmes
- The social economy and fishing dependent communities benefit from inward investment and growth
- More support for new and established local businesses and more employment opportunities across the District
- The economic recovery of Newry, Mourne and Down is underway, as the District becomes more economically active and prosperous



Objective 3

We will improve the cleanliness of our District by addressing littering, fly tipping and dog fouling incidents

What you will see:

- Increase in the number of fixed penalty notices issued and paid
 - Responsible dog ownership and reduced levels of dog fouling, littering and illicit dumping
 - Improved opportunities to report littering, dog fouling and illicit dumping
 - Opportunities to engage in community clean ups and participate in the 'Live Here Love Here' campaign and 'Adopt a Spot' scheme
 - Landfill and recycling targets are achieved
 - A cleaner, greener District, with improved civic and community pride
-



Objective 4

We will build the capacity of local communities through the Financial Assistance Scheme

What you will see:

- Circa £1.4m awarded to local voluntary and community groups through the Financial Assistance Scheme (including FMA's and SLA's)
 - Improved and accessible training and support when applying for financial assistance
 - Voluntary and community groups are supported in meeting their objectives and delivering projects across a range of themes
 - Representatives from the community and voluntary sector are empowered to have a voice and shape the future of their area
 - Improved community capacity and cohesion across Newry, Mourne and Down
-



Objective 5

We will improve the processing times of planning applications and enforcement cases by implementing the Planning Service Improvement Programme

What you will see:

- A more efficient and effective planning service
- Improved processing times for local and major planning applications
- Improved processing times for planning enforcement cases
- Reduction in the number of live planning applications and enforcement cases in the system
- An empowered and motivated workforce
- Increased confidence in the Planning system
- Sustainable development and regeneration of the District

Have your say

We welcome your feedback and suggestions on how Council services can be improved in the future. Full copies of the following documents are available to download from our website www.newrymournedown.org as follows:

- Performance Improvement Plan 2022-23
- Assessment of Performance 2021-22

This document is available in alternative formats upon request.

For more information, contact:

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