

March 20th, 2019

Notice Of Meeting

You are invited to attend the Special Meeting of Newry, Mourne and Down District Council to be held on **Monday**, **25th March 2019** at **6:00 pm** in the **Mourne Room**, **Downshire Civic Centre Downpatrick**.

Agenda

- 1.0 Apologies & Chairman's Remarks
- 2.0 Declarations of Interest
- 3.0 Presentation from County Down Rural Community Network Social Prescribing

Manager, Mr Nicholas McCrickard will be in attendance.

4.0 Presentation from Southern Health and Social Care Trust - Improving Health & Wellbeing in Partnership & Response to Southern Health Consultation Working Group Questions

In attendance will be:

Mrs Melanie McClements, Director of Old People & Primary Care

Mrs Aldrina Magwood, Director of Performance & Reform

Mr Gerard Rocks, Assistant Director of Promoting Wellbeing

Letter to Southern Health and Social Care Trust attached.

Southern Trust Letter 010319.pdf

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5.0 Response from South Eastern Health and Social Care Trust to South Eastern Health Consultation Working Group Questions

In attendance will be:

Mrs Roisin Coulter, Director of Planning, Performance and Informatics

Letter to South Eastern Health and Social Care Trust attached.

South Eastern Health and Social Care Trust Letter 010319.pdf

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6.0 Responses from Northern Ireland Ambulance Service to Southern and South East Health Consultation Working Group Questions

In attendance will be:

Mr Michael Bloomfield, Chief Executive

Mr Brian McNeill, Director of Operations

Letter to Northern Ireland Ambulance Service attached.

NIAS Letter 010319.pdf

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Liam Hannaway Chief Executive



Mr Shane Devlin Chief Executive Southern Health and Social Care Trust Craigavon Area Hospital 68 Lurgan Road Portadown BT63 5QQ

1st March 2019

Dear Mr Devlin Shore

Health Service Consultation Arrangements

Newry, Mourne and Down District Council

I refer to previous correspondence regarding the above and enclose a list of queries/ topics which will be raised at the Special Council meeting on 25th March 2019 at 6pm in the Downshire Civic Centre, Downpatrick.

To ensure that members who are unable to attend this meeting are fully informed on the matters raised, I would be grateful if you could advise me on the answers to the following questions in writing by the 18th March 2019.

Hospital Discharges and Care in the community

- Councillors believe that there is a need for a medical practitioner to speak directly to a family member when a patient is being discharged from hospital, especially if they are sending them home to the care of the family. Can the Trust establish a debriefing service lasting 10 minutes before someone is discharged, especially for the elderly patients?
- Discharge times from hospital are very slow which impacts on spare beds for incoming patients. Can you advise if this process is monitored and if so can an update be provided on how the trust could improve discharge times?
- The Trust is struggling with providing care packages. What is currently being done to address this problem?
- The difficulty people are having is that care packages being provided are not tailored to the individual's need, they are very rigid. The needs of the patient and family are not being catered for. Can the Trust explore adapting these packages and meeting the needs of this change?

Out of Hours

Have the Trust identified any effect since the out of hours unit has moved out
of the main Daisy Hill Hospital building? Could you provide us with an update
or an indication of how effective it has been and of any benefits that have
been identified by the staff?

Resources:

- Have the Trust reviewed the different computer systems across their services to enable a more joined up approach for referring and monitoring patients? If work has been carried out on this can an update be provided?
- What resources do the Falls team have and what support do they provide to the ambulance service?

Local Issues:

- Are people falling through the net after 5pm when the mental health department closes? Also, what is being done to offer mental health patients continual care after being discharged?
- Parking at Daisy Hill Hospital is very expensive, this leads to people parking outside local houses and double parking across the road. It will cause an accident, what can be done to alleviate these parking charges?
- Has the Trust considered a park and ride service being set up for staff and visitors due to the shortage of parking available at Daisy Hill Hospital? This may also alleviate the number of abandoned cars in and around the hospital grounds.
- There is a historical deficit spend within the Southern Trust for Capital. What
 has been done to address this deficit in spend in this trust are compared to
 the other trusts?

Recruitment:

- Can the Trust advise Council on how you are recruiting for the future? What
 is your recruitment strategy and how are you looking at active recruiting to
 ensure there is no gaps with upcoming recruitment?
- There has been no paediatric pathologist in post since 3rd January 2019 in Northern Ireland. Can an update on this be provided?

I look forward to your response on these matters.

Yours faithfully

Liam Hannaway Chief Executive Liam Hannaway Chief Executive

Hugh McCaughey
Chief Executive
South Eastern Health and Social Care Trust
Trust Headquarters
Ulster Hospital
Upper Newtownards Rd
Dundonald
BT16 1RH



1st March 2019

Dear Mr McCaughey

Health Service Consultation Arrangements - Newry, Mourne and Down District Council

I refer to previous correspondence regarding the above and enclose a list of relevant topics which will be raised at the Special Council meeting on 25th March 2019 at 6pm in the Downshire Civic Centre, Downpatrick.

For those who are not able to attend this meeting to be fully informed on the matters raised, I would be grateful if you could advise me of the answers to the questions in writing by the 18th March 2019.

The Health Service

- In Northern Ireland there are 6 GPs for every 10,000 people. What are the Trust doing to encourage medical students to take up the role of General Practitioner as opposed to specialising in practice?
- What are the Health Trusts doing to tackle patient waiting times? Currently vital referrals from GP's are not being seen on time.

Finance:

 The Trust has advised that car parking monies are being allocated to fund trust services. Can the trust please outline how much of the money from car park charging has been invested into funding services. Please give example of how this money has been spent during 2018/19.

Recruitment:

Can the Trust advise Council on how you are recruiting for the future? What
is your recruitment strategy and how are you looking at active recruiting to
ensure there is no gaps with upcoming recruitment? E.g. Paediatric
Pathologist

The Local Community:

 Prescription drugs are being misused. Councillors believe that there must be statutory body collaboration, including the PSNI, Pharmacists and Health Practitioners. Prescription drugs aren't being used and then they are being sold on which is impacting on the local community's mental health and suicide rates. There needs to be a long-term strategy in place. Has the Trust any proposals to combat this matter? The Councillors are very keen to address this through partnership working if an action plan can be established.

I look forward to your response on these matters.

Yours faithfully

Liam Hannaway Chief Executive Liam Hannaway Chief Executive



Mr Michael Bloomfield Chief Executive NIAS Site 30 Knockbracken Healthcare Park Saintfield Road BELFAST BT8 8SG

1st March 2019

Dear Mr Bloomfield

Health Service Consultation Arrangements

Michiel

Newry, Mourne and Down District Council

I refer to previous correspondence regarding the above and enclose a list of relevant topics which will be raised at the Special Council meeting on 25th March 2019 at 6pm in the Downshire Civic Centre, Downpatrick.

To ensure that members who are unable to attend this meeting are fully informed on the matters raised, I would be grateful if you could advise me of the answers to the following questions in writing by the 18th March 2019.

- Can you advise how effective the handover procedures currently are for transferring patients from the ambulance service into hospital? Can we receive statistics on the effectiveness of this?
- Please provide detailed ambulance response times for the Mournes area as requested previously.
- Councillors are concerned with other statutory agents e.g. PSNI taking injured people to hospital. Please provide statistics outlining how often this occurs in the both trust areas?
- Councillors would like an update on the recruiting of paramedics. Can an indication be given on how many have been recruited recently and are there plans for recruiting for the future?
- With regards to your recruitment process can you advise why applicants are not seeing the process through? What difficulties have been identified and what is being done to alleviate these difficulties?
- What resources does the falls team have and what percentage of ambulance call outs attend to people who could have seen the Falls Team instead of an ambulance call out?

Oifig an Iúir Newry Office O'Hagan House Monaghan Row Newry BT35 8DJ Oifig Dhún Pádraig Downpatrick Office Downshire Civic Centre Downshire Estate, Ardglass Road Downpatrick BT30 6GQ 0300 013 2233 (Council) 0300 200 7830 (Planning) council@nmandd.org www.newrymournedown.org Ag freastal ar an Dún agus Ard Mhacha Theas Serving Down and South Armagh

- What are the Ambulance Service doing to ensure private contractor's vehicles are maintained to the required standard?
- With regards to the pilot scheme for paramedics what is being done to ensure they are adequately trained? If something does go wrong who is liable?

I look forward to your response on these matters.

Yours faithfully

Liam Hannaway Chief Executive