### **Notice Of Meeting**

You are requested to attend the meeting to be held on **Monday**, **30th April 2018** at **6:00 pm** in **Mourne Room**, **Downshire**.

## **Agenda**

1.0 Apologies and Chairperson's Remarks 2.0 Declarations of Interest 3.0 Presentation from CAWT (Co-operation and Working Together) **Cross Border Health and Social Care** 4.0 Presentation from South Eastern Health and Social Care Trust, to include responses to issues raised at Working Group Meeting held on 15 February 2018 Letter to South Eastern Health Trust.pdf Page 1 5.0 Presentation from Southern Health and Social Care Trust, to include responses to issues raised at Working Group Meeting held on 15 February 2018 Letter to Southern Health Trust.pdf Page 3 6.0 Presentation from NI Ambulance Service, to include responses to issues raised at Working Group Meeting held on 15 February 2018 Letter to Ambulance Service.pdf Page 6 7.0 Question & Answer Session

# **Invitees**

Cllr Terry Andrews	terry.andrews@nmandd.org
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Cllr William Walker	william.walker@nmandd.org
Mrs Marie Ward	marie.ward@nmandd.org

Liam Hannaway Chief Executive



G/13

8 March 2018

Hugh McCaughey
Chief Executive
South Eastern Health and Social Care Trust
Trust Headquarters
Ulster Hospital
Upper Newtownards Rd
Dundonald
BT16 1RH

Dear Sir

#### Re: Health Service Consultation Arrangements-Newry, Mourne and Down <u>District Council</u>

I refer to previous correspondence regarding the above and enclose a list of the relevant topics which will be raised at the Special Council meeting on 23 April 2018. To enable those who are not able to attend this meeting to be fully informed on the matters raised, I should be grateful if you could also let me have written answers to the questions at the end of the meeting.

The Council would seek clarification with regard to the Trust's intentions with respect to the provision of Mental Health Services at the Downshire site and in particular, the development of Centre of Excellence facilities on this site.

Councillors are concerned that reductions to the budget for Community Transport and the lack of direct public transport routes between Downpatrick and the Ulster Hospital will lead to increase levels of DNA's at outpatient clinics and will mean access to services for the people of our District will be restricted. We would seek clarification regarding the Trust's contingency proposals to ensure the people of this area will be able to access the services they require. Does the Trust intend to provide additional outpatient clinics at the Downe in order that Equality of Access is available across the SE area?



The Council has been told that there are gaps between the Trust's electronic admissions systems for A&E and wards and that this has led to some patients having substantial waits which are not recorded. Could the Trust provide clarification with regard to how the system records the patient journey. We would also express concern regarding the lack of coordination between the electronic patient record systems used by the Trusts in Northern Ireland and the difficulty this causes with regard to transfer of patients.

We understand that there is still an identified need for a 24 hour A&E at the Downe and that despite the difficulties in recruiting staff, full budget allocation—has been made for provision of the service. We would seek confirmation that this allocation will be retained into the 2018/19 year. We would also ask what the Trust is doing to recruit staff for this service and would ask if the Trust is considering the findings of the Daisy Hill Pathfinder project as possible learning in respect of the Downe?

The Good Morning Down service which is vital to the health and wellbeing of older people in our area is under severe pressure due to funding. We feel this could be alleviated if the service were able to access a room free of charge or at nominal rent. We would therefore ask the Trust to examine its facilities in the Downpatrick area to see if provision could be made for this service.

Yours sincerely

Liam Hannaway Chief Executive

LH/KS

Liam Hannaway Chief Executive



G/13

8 March 2018

Mr Stephen McNally
Interim Chief Executive
Southern Health and Social Care Trust
Craigavon Area Hospital
68 Lurgan Road
Portadown
BT63 5QQ

Dear Francis

#### Re: Health Service Consultation Arrangements-Newry, Mourne and Down District Council

I refer to previous correspondence regarding the above and enclose a list of the relevant topics which will be raised at the Special Council meeting on 23 April 2018. To enable those who are not able to attend this meeting to be fully informed on the matters raised, I should be grateful if you could also let me have written answers to the questions at the end of the meeting.

The Council would wish to learn what the Trust is doing to address the discrepancies between nursing salaries in NI and other parts of the UK and the consequent impact on recruitment in NI.

The Council is concerned that due to lack of funding for early intervention work in areas such as domestic violence that the community/voluntary sector are having to provide more crisis provision without security of funding. We would ask what the Trust's plans are for providing more security of funding for the sector. There is an onus on all trusts to revisit their contract arrangements with a view to strengthening them. Without a robust C/V sector the Health Service will not be able to cope.

In particular, the Council would mention the Rural Health Partnership who provide valuable early intervention work in an isolated rural community and who have not had a increase in funding for 9 years.

Oifig an I úir Newry Office O'Hagan House Monaghan Row Newry BT35 8DJ Oifig Dhún Pádraig Downpatrick Office Downshire Civic Centre Downshire Estate, Ardglass Road Downpatrick BT30 6GQ 0300 013 2233 (Council) 0300 200 7830 (Planning) council@nmandd.org www.newrymournedown.org Ag freastal ar an Dún agus Ard Mhacha Theas Serving Down and South Armagh



Councillors are concerned that reductions to the budget for Community Transport and the lack of direct public transport routes between Newry and Mourne and Craigavon Hospital will lead to increase levels of DNA's at outpatient clinics and will mean access to services for the people of our District will be restricted. We would seek clarification regarding the Trust's contingency proposals to ensure the people of this area will be able to access the services they require. Does the Trust intend to provide additional outpatient clinics at Daisy Hill in order that Equality of Access is available across the SE area?

The Council is concerned that the high turnover of staff in private domiciliary care providers due to poor working conditions and pay is having a significant knock on effect with regard to delays in the provision of care packages and therefore on hospital discharges.

We would seek clarification from the Trust with regard to any representations the Trust is making to the British and Irish Governments regarding the impact of Brexit on local services.

The Council would express concern regarding the current proposals for changes to the delivery of small equipment, which may lead to delays in delivery to patients. In particular, there must not be differential negative impacts in rural areas.

Yours sincerely

Liam Hannaway Chief Executive

LH/KS



Liam Hannaway Chief Executive



G/13

8 March 2018

Mr Shane Devlin
Chief Executive
NIAS
Site 30
Knockbracken Healthcare Park
Saintfield Road
BELFAST
BT8 8SG

Dear Sir

#### Re: Health Service Consultation Arrangements-Newry, Mourne and Down <u>District Council</u>

I refer to previous correspondence regarding the above and enclose a list of the relevant topics which will be raised at the Special Council meeting on 23 April 2018. To enable those who are not able to attend this meeting to be fully informed on the matters raised, I would be grateful if you could also let me have written answers to the questions at the end of the meeting.

The Council would seek a breakdown of ambulance response times on a postcode basis. Whilst the Council understands that this cannot be broken down to a level where individuals might be identified, we feel it should be possible to break down to a town/village level eg Kilkeel is BT34 4\*\*.

We would also be particularly interested to have the breakdown of response times for the former Down District Council Area in comparison with the other areas within the South Eastern Trust area.



The Council would like clarification regarding the numbers of patients from the Down legacy area who are taken by NIAS to the Ulster Hospital bypassing the Downe.

Councillors are concerned that reductions to the budget for Community Transport and the lack of direct public transport routes between Downpatrick and the Ulster Hospital will lead to additional pressures on NIAS non-urgent transport services and would seek clarification as to any contingency plans NIAS may have made.

I look forward to meeting you at the meeting on 23 April 2018.

Yours sincerely

Liam Hannaway Chief Executive

LH/KS