

Consultation

Draft Performance Improvement Objectives

2017-18



Comhairle Ceantair
**an Iúir, Mhúrn
agus an Dúin**
**Newry, Mourne
and Down**
District Council

Our Duty of Improvement

Part 12 of The Local Government Act (NI) 2014 sets out a General Duty of Improvement for local government, whereby all District Councils are required to put in place arrangements to secure continuous improvement in the exercise of their functions.

We are required to set improvement objectives for the services we provide on an annual basis, and to have in place arrangements to achieve these objectives. Each performance improvement objective must bring about improvement in at least one of the following aspects of performance:

- Strategic effectiveness
- Service quality
- Service availability
- Fairness
- Sustainability
- Efficiency
- Innovation

Improvement for Councils should focus on enhancing the sustainable quality of life for ratepayers and local communities, and each objective should be clearly linked to the community planning outcomes for the District.

The draft performance improvement objectives 2017-18 for Newry, Mourne and Down District Council are aligned to the following regional and local plans which influence the overall direction of travel of the organisation, and have been developed based on extensive consultation with key stakeholders:

- Draft Programme for Government Framework
- Newry, Mourne and Down Community Plan
- Newry, Mourne and Down District Council Corporate Plan
- Regional strategies and local strategies, including the Tourism Strategy, Economic Regeneration and Investment Strategy, Play Strategy, Sports Facility Strategy, PCSP, Good Relations and DEA Action Plans

Once agreed, the performance improvement objectives 2017-18 will be published in our annual Performance Improvement Plan. This plan will provide more detail about what we want to improve, how we will deliver improvements, how our performance will be measured and what positive outcomes stakeholders will experience as a result of our improvement activity.

Community Planning Outcomes

The Newry, Mourne and Down Community Plan has been developed and agreed by the Community Planning Partnership Board. Entitled 'Living Well Together', the Community Plan provides a framework for collaborative working to deliver positive change for our communities, and sets out the following long term overarching vision for the District:

'Newry, Mourne and Down is a place with strong, safe and vibrant communities where everyone has a good quality of life and access to opportunities, choices and high quality services which are sustainable, accessible and meet people's needs'.

Through the Community Plan, the following five positive outcomes (illustrated at Figure 1) have been identified:

Figure 1

Our Outcomes

These are the positive outcomes we all wish to see in our community.

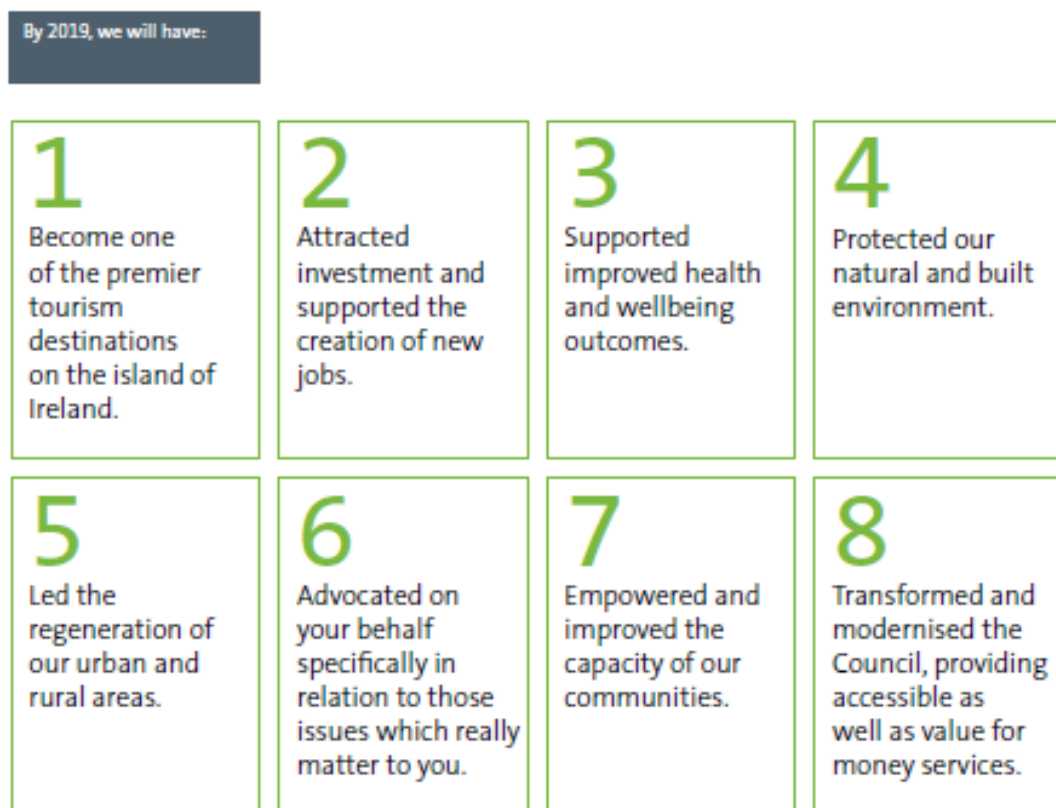


Council Priorities

Through the Corporate Plan, Newry, Mourne and Down District Council has identified a mission and eight priorities (illustrated at Figure 2 below) which will contribute to achieving the overarching outcomes within the Community Plan.

‘Lead and serve a District that is prosperous, healthy and sustainable’

Figure 2



Our draft Performance Improvement Objectives for 2017-18

Newry, Mourne and Down District Council has identified the following draft performance improvement objectives for 2017-18, all of which are clearly linked to the Community and Corporate Plans for the District.

- 1. Encourage healthy lifestyles through increased participation in leisure, sport and recreational activities**
- 2. Improve economic growth by creating new business starts, supporting the growth of existing businesses and promoting Newry, Mourne and Down as a premier tourist destination**
- 3. Deliver urban and rural regeneration initiatives that will create a District where people want to live, work and invest in**
- 4. Create a cleaner, greener, more attractive District**
- 5. Encourage and empower local communities to participate in Council engagement structures**

Your voice, your choice!

Newry, Mourne and Down District Council is inviting you to put forward your views on the draft performance improvement objectives 2017-18. We are keen to ensure that our performance improvement objectives have a positive impact on the quality of life of all stakeholders across the District, including citizens, local businesses, partner organisations in the statutory, voluntary and community sectors, employees and Elected Members.

A questionnaire has been included on page 20 of this document for all stakeholders to complete and return to:

Email: kate.bingham@nmandd.org

Address: Performance Improvement
Newry, Mourne and Down District Council
O'Hagan House
Monaghan Row
Newry
Co Down
N. Ireland
BT35 8DJ

The questionnaire is also available at the following Newry, Mourne and Down District Council public receptions:

- O'Hagan House, Monaghan Row, Newry
- Downshire Civic Centre, Downpatrick
- Ethnic Minority Support Centre, Town Hall, Newry

Alternatively, if you prefer to provide comments in person, please contact us on: 0300 013 2233.

The closing date for responses is 19 May 2017.

Performance Improvement Objective 1

Encourage healthy lifestyles through increased participation in leisure, sport and recreational activities

Senior Responsible Officer: TBC

Why does this matter

Good health is one of the most valued aspects of our lives. It influences many other dimensions of well-being, such as employment, income, social connections, participation in community life and educational attainment. Newry, Mourne and Down District Council has a key role to play in helping local communities to live long and healthy lives, and we are committed to collaborating with partners across the statutory and voluntary sectors to address health inequalities and encourage residents to make healthy and informed lifestyle choices.

The demographic profile of our community not only has an impact on the services the Council provides, but the way these services will be delivered in the future. With the population of the District projected to grow by 8% over the next decade, including a 74% increase in residents aged 65 years and above by 2039, the overall health and wellbeing needs of local communities are set to change and evolve. The majority of residents are currently in good health, with no long term health problems, whilst over a third of those aged 65 years and above have a long term health problem or disability which limits their day to day activities a lot. Eleven neighbourhoods across the District fall within the 20% most deprived in Northern Ireland, experiencing health inequalities in terms of life expectancy, cancer rates, adult and childhood obesity rates, mental health and drug and alcohol related conditions. Ongoing engagement with local communities has also highlighted a range of health and wellbeing issues around obesity, mental health and isolation. These issues serve to underpin the direct correlation between health, physical activity, diet and nutrition, which influences the health, wellbeing and quality of life of all our local communities.

In recognition of the changing needs of our diverse, growing and ageing population, Newry, Mourne and Down District Council has prioritised the provision of high quality, accessible leisure, sport and recreational facilities. Through the Play Strategy and Sports Facility Strategy, the Council is continuing to put in place the infrastructure to encourage healthy lifestyles and improve the overall wellbeing of all local communities.

Supporting actions	Measures of success
<ul style="list-style-type: none"> • Provide and operate high quality indoor leisure facilities through the completion of Newry and Downpatrick Leisure Centres • Improve the customer experience at indoor leisure centres through marketing, branding, mobile technology and targeted physical activity programmes • Provide fixed and non fixed play opportunities for children and young people by consolidating and upgrading the play parks in Hilltown, Bessbrook, Backfield, Meigh, Bridge Centre, Mourne Gardens and Oliver Plunkett, and developing a new play park in Mayobridge • Engage more children and young people in community play initiatives across the District • Increase participation in sport, leisure and recreational activities through the co-ordination of a multi-stakeholder Activity, Promotion and Development Plan, which is suitable for all ages and abilities 	<ul style="list-style-type: none"> • Completion of Newry Leisure Centre by Summer 2017 • Completion of Downpatrick Leisure Centre by Spring 2018 • 5% increase in the number participants using all indoor leisure facilities by March 2018, reaching a 34% increase by 2020-21 • 5-6% year on year increase in the number of participants using Newry Leisure Centre • 2% increase in the number of participants using Downpatrick Leisure Centre in 2017-18, followed by a 9% increase in 2018-19 and a 72% increase in 2019-20 • Level of user satisfaction with selected indoor leisure facilities during 2017-18 • 32% increase in the number of members of indoor leisure facilities by 2020-21 • Completion of the 2017-18 Capital Sports Facility and Fixed Play programmes within budget • Number of participants using Council owned outdoor facilities during 2017-18 • Increase in the number of children and young people engaged in Community Play initiatives during 2017-18 • Launch of the multi-stakeholder Activity, Promotion and Development Plan by March 2018
Outcomes for local communities and stakeholders	
<ul style="list-style-type: none"> • All local communities can access opportunities to get involved in indoor and outdoor sport, leisure and recreational activity • Improved provision of indoor and outdoor sport, leisure and recreational facilities • Increase in the number of participants using leisure and recreational facilities • Additional, more efficient and effective channels to access and book indoor leisure facilities and activities • Improved customer satisfaction with indoor leisure facilities 	

<ul style="list-style-type: none"> Improved levels of health and wellbeing for local communities 	
Corporate Plan Priority	Supported improved health and wellbeing outcomes
Community Plan Outcome	All people in Newry, Mourne and Down enjoy good health and wellbeing
Programme for Government Outcome	We enjoy long, healthy, active lives
Alignment with 7 statutory aspects of performance	Strategic effectiveness / Service quality / Service availability / Fairness / Innovation / Efficiency

Performance Improvement Objective 2

Improve economic growth by creating new business starts, supporting the growth of existing businesses and promoting Newry, Mourne and Down as a premier tourist destination

Senior Responsible Officer: Marie Ward - Director, Enterprise, Regeneration and Tourism

Why does this matter

Jobs, earnings and wealth provide people with an opportunity to fulfil their ambitions, develop new skills and enjoy better levels of health and wellbeing. Located on the economic corridor between Belfast and Dublin, and within the Belfast Metropolitan Catchment Area, the Newry, Mourne and Down District has a real opportunity to compete, by driving growth in the business base, increasing productivity and attracting new businesses. As the District continues to recover from the challenges of the recent recession, the local economy has become increasingly vibrant. 7 of the top 100 performing businesses in Northern Ireland are located in Newry, Mourne and Down, alongside the 7,500 VAT registered small and medium sized enterprises, the majority of which fall within the agriculture, distribution and construction sectors.

Whilst 72% of people in Newry, Mourne and Down are economically active, which falls above the Northern Ireland average of 68%, the median gross annual salary is £20,000 which falls below the regional average of £21,345. Newry, Mourne and Down District Council recognises that investment in the local economy will continue to have a positive impact on the wellbeing of local communities and has put in place the building blocks to capitalise on economic strengths and create a climate for innovation,

competitiveness and investment. Through the Regional Start Initiative, the Council accelerated local economic development by supporting 236 new businesses starts and promoting 261 new jobs in 2015-16. This growth will continue as the inward investment secured through NI Business Start Up and Rural Development Programmes will make a significant contribution to improving the local economy and creating more employment opportunities for all.

Tourism is also a critical economic driver in Newry, Mourne and Down, diversifying the local economy, ensuring the viability of small businesses and supporting almost 5,000 jobs. As a popular destination for domestic tourists, the District is rich with tourism assets, scenic beauty and cultural heritage. In 2014, there were 1.5million visits to visitor attractions, with Murlough Nature Reserve being the most popular attraction. In 2016, over 91% of the 128,000 visitors to the Council's four flagship festivals, Footsteps in the Forest, Festival of Flight, Wake the Giant and Skiffie World Festival, rated them as 'good' or 'extremely good'. However, whilst tourism was worth £47.7million to the local economy in 2015, visitor spend in Newry, Mourne and Down declined by 12%, from £55.3million, in 2014. Strengthening tourism is a high priority for the Council and the recently adopted Tourism Strategy seeks to promote Newry, Mourne and Down as a premier, year-round mountain and maritime destination, recognised for its EPIC experiences in outdoor adventure, its rich tapestry of cultural heritage, myths and stories, as well as its authentic local life.

Supporting actions	Measures of success
<ul style="list-style-type: none"> • Through the NI Business Start Up Programme, support 245 participants and promote 155 new jobs across the District • Support the growth of the existing business base by delivering a targeted programme of activity and developing the social economy • Through the Rural Business Investment Scheme, support the establishment and growth of small and micro businesses, and the creation new jobs in rural areas • Implement the following key projects within the Tourism Strategy: <ul style="list-style-type: none"> - Prepare a revised application to the UK National Commission for UNESCO for Global Geopark status for the Mournes and Ring of Gullion 	<ul style="list-style-type: none"> • 245 business plan applications approved • 166 New Business Starts • 155 new jobs promoted through business start up activity • The number of businesses supported to increase their turnover, secure new contracts and create new employment opportunities during 2017-18 • The number of social enterprises supported during 2017-18 • The number of micro and small rural businesses supported by March 2020 • The growth of businesses in rural areas by March 2020 • The number of new jobs created in rural areas by March 2020 • Submission of the revised application for Global Geopark

- Continue to develop the concept of the Great Eastern Greenway through building connectivity between the Newry Canal Towpath and the Omeath to Carlingford Trail
- Develop two Destination Experience Development Plans to identify and create 'epic' moments for:
 - Mourne and Ring of Gullion
 - The Mourne Coast (to include Downpatrick and its linkages with the coast and Lecale through the life and heritage of St Patrick, and other relevant historical accounts)
- Organise and promote 5 flagship festivals across the District:
 - Footsteps in the Forest (Slieve Gullion)
 - Skiffies World Festival (Strangford Lough)
 - Wake the Giant Festival (Warrenpoint)
 - Festival of Flight (Newcastle)
 - Maritime Festival (Newry)

status for the Mournes and Ring of Gullion by November 2019

- Delivery of phase 2 of the Carlingford Lough Greenway by June 2020, including the completion of the greenway between the Weir and Victoria Lough by December 2017
- The development of two Destination Experience Development Plans by March 2018
- Overall growth rate of 6% per annum in overnight expenditure in Newry, Mourne and Down
- Increase in the number of visitors to flagship festivals in 2017
- Average spend per group at flagship festivals in 2017
- Level of satisfaction with flagship festivals in 2017

Outcomes for local communities and stakeholders

- The local economy benefits from an increase in business start ups, the growth of local businesses and support for social enterprises
- The rural economy benefits from significant inward investment and the creation and growth of new businesses and jobs
- Local communities, businesses and social enterprises benefit from improved access to job, investment, training and mentoring opportunities
- Newry, Mourne and Down becomes a more prosperous District
- There is an increase in level of tourism and the number of tourists to the District
- The Carlingford Lough Greenway creates a world class, cross border green travel route which improves the local living environment and provides communities and visitors with increased opportunities for leisure and recreational activities
- Newry, Mourne and Down is recognised as a domestic and international premier tourist destination

Corporate Plan Priorities	Attracted investment and supported the creation of new jobs Become one of the premier tourist destinations on the island of Ireland
Community Plan Outcome	All people in Newry, Mourne and Down benefit from prosperous communities
Programme for Government Outcomes	We prosper through a strong, competitive, regionally balanced economy We are an innovative and creative society, where people can fulfil their potential We have more people working in better jobs We are a confident, welcoming, outward looking society We have created a place where people want to live and work, to visit and invest
Alignment with 7 statutory aspects of performance	Strategic effectiveness / Service quality / Service availability / Fairness / Innovation

Performance Improvement Objective 3

Deliver urban and rural regeneration initiatives that will create a District where people want to live, work and invest in

Senior Responsible Officer: Marie Ward - Director, Enterprise, Regeneration and Tourism

Why does this matter

Newry, Mourne and Down is a predominantly rural District with a number urban settlements around Newry City, Downpatrick, Ballynahinch, Kilkeel, Warrenpoint, Crossmaglen and Newcastle. The heritage and landscape of our District is unique and diverse, and protecting the natural and built environment is a key priority for the Council and its citizens, as it creates a sense of place and plays an important role in improving the health and wellbeing of all.

Significant investment in town centres and villages has delivered new and improved facilities for all those who live, work and visit

the area. This investment is set to increase, as the masterplans for Newry City, Ballynahinch, Downpatrick and the South East Coast gain momentum. The Council has attracted inward investment of over £4million to deliver three urban public realm schemes, as well as the heritage led Warrenpoint Municipal Park and Forkhill Greenspace projects, all of which will result in tangible improvements for local communities and local areas. Through the Rural Development Programme, the Mourne, Gullion and Lecale Partnership has also been awarded £11million, out of the £70million budget for Northern Ireland, to focus on growing rural businesses, facilitating village renewal and improving the rural broadband infrastructure. This significant investment will improve and transform the quality of life for rural communities by 2020.

Road, transport, communications (broadband and mobile) and infrastructure connectivity underpin the development of an area, and are instrumental in supporting access to services and employment, the diversification and expansion of the local economy and tackling social isolation. Whilst the Council has identified a number of projects to improve road, transport and infrastructure connections, access to broadband and mobile networks remain key issues for many rural businesses and communities. It has been recognised that broadband is a basic human right for all citizens, and the Council will continue to advocate on behalf of local communities to address the challenge of improving digital accessibility, so that rural communities can participate fully in all aspects of civic, community and business life.

Supporting actions	Measures of success
<ul style="list-style-type: none"> • Restore the physical and cultural heritage of Warrenpoint Municipal Park • Invest in high quality infrastructure and public realm schemes in the following urban areas: <ul style="list-style-type: none"> - Deliver initiatives to improve Newry City Centre, including the Cathedral Corridor shop front scheme, shop local campaign, Newry BID and the purple flag award - Complete the Warrenpoint Public Realm Scheme and deliver initiatives to improve the town centre, including the shop front scheme - Deliver the Downpatrick Public Realm Scheme • Complete the Forkhill Greenspace Project 	<ul style="list-style-type: none"> • The physical re-development of Warrenpoint Municipal Park is completed by May 2018, within budget • Green Flag obtained for environmental sustainability at Warrenpoint Municipal Park by October 2018 • 34% increase in the number of visitors to Warrenpoint Municipal Park, reaching 27,900 per annum by September 2019 • 6% improvement in visitor satisfaction with Warrenpoint Municipal park, reaching 74% by September 2019 • 14% increase in the number of visitors with a good understanding of the heritage value of Warrenpoint Municipal Park, reaching 36% by September 2019 • 9% increase in the number of people who believe the

<ul style="list-style-type: none"> • Progress the implementation of the Rural Development Programme: <ul style="list-style-type: none"> - Develop and update 42 Village Plans - Identify a range of physical and environmental regeneration improvement projects in selected villages across the District - Lobby for improved broadband access to meet the needs of rural communities and the rural economy 	<p>park enhances their quality of life, reaching 40.5% by September 2019</p> <ul style="list-style-type: none"> • The public realm schemes in Newry City, Warrenpoint and Downpatrick are delivered on time and within budget • The creation of a new, 800 meter long village pathway in Forkhill by May 2017 • The completion of 42 Village Plans by March 2018, within budget • The number of village regeneration projects identified and supported by March 2020 • Support towards 3 community broadband schemes in rural areas by March 2020
Outcomes for local communities and stakeholders	
<ul style="list-style-type: none"> • More visitors are attracted to Warrenpoint Municipal Park and are involved in the heritage of the park through a range of engagement and volunteering opportunities • Enhanced built and natural environment in urban and rural areas, with improved appearance and streetscape • Urban and rural regeneration projects improve local areas and the quality of life for local communities • The Rural Development Programme has a positive impact on rural communities and the rural economy • Significant investment in Village Plans and the regeneration of selected villages across the District • Improved rural digital connectivity in pilot areas 	
Corporate Plan Priorities	<p>Led the regeneration of our urban and rural areas Become one of the premier tourist destinations on the island of Ireland Attracted investment and supported the creation of new jobs Protected our natural and built environment Advocated on your behalf specifically in relation to those issues which really matter to you</p>
Community Plan Outcomes	<p>All people in Newry, Mourne and Down benefit from prosperous</p>

	<p>communities</p> <p>All people in Newry, Mourne and Down get a good start in life and fulfil their lifelong potential</p>
Programme for Government Outcomes	<p>We prosper through a strong, competitive, regionally balanced economy</p> <p>We are an innovative and creative society, where people can fulfil their potential</p> <p>We have more people working in better jobs</p> <p>We are a confident, welcoming, outward looking society</p> <p>We connect people and opportunities through our infrastructure</p> <p>We live and work sustainably – protecting the environment</p> <p>We have created a place where people want to live and work, to visit and invest</p>
Alignment with 7 statutory aspects of performance	<p>Strategic effectiveness / Service quality / Service availability / Fairness / Sustainability / Innovation</p>

Performance Improvement Objective 4

Create a cleaner, greener, more attractive District
Senior Responsible Officer: Canice O'Rourke – Director, Regulatory and Technical Services
<p>Why does this matter</p> <p>The environment is one of the three strategic pillars which underpin the process of community planning. Living in a clean, green, quality environment has a direct impact on the general well being of those who live, work and visit an area, and ongoing engagement consistently highlights that littering, dog fouling, fly tipping and pollution are key issues for local communities. The Council has a key role to play in working with local communities to protect and enhance the local environment, ensuring that Newry, Mourne and Down is a District we can all be proud of.</p> <p>Managing municipal waste is also a key responsibility for local government and Newry, Mourne and Down District Council is</p>

working in partnership with other local authorities, the Department of Agriculture, Environment and Rural Affairs, the Strategic Investment Board and Arc 21 to consider and agree a way forward for Northern Ireland to assist in reducing the amount of waste going to landfill and increasing the rate of recycling. Since the merger of the legacy Newry and Mourne and Down District Councils in 2015, there has been a significant reduction in the amount of waste which is landfilled, largely due to the closure of the Aughnagunn Landfill Site and the new contract with REGEN, which sends previously landfilled waste to a Dirty Material Recovery Facility. In order to meet the 2020 recycling target of 50%, the Council is introducing a range of schemes to extend the collection of dry recyclables and food waste, whilst rolling out educational campaigns to promote a cleaner, greener and more attractive District.

Supporting actions	Measures of success
<ul style="list-style-type: none"> • Increase the recycling rate by: <ul style="list-style-type: none"> - Introducing blue bin collections for commercial properties in the legacy Down area - Rationalising how glass is collected in the legacy Newry and Mourne area - Progressing the design, build and opening of the Downpatrick Household Waste Recycling Centre - Delivering a domestic food waste service across the District by extending brown bin collections and rolling out a District wide educational campaign - Delivering educational campaigns in targeted neighbourhoods to close the gap in recycling rates with the District average - Progressing the rationalisation and optimisation of refuse collections across the District • Improve the quality and cleanliness of the local environment by: <ul style="list-style-type: none"> - Progressing the rationalisation and optimisation of street cleansing schedules across the District 	<ul style="list-style-type: none"> • 44% of household waste collected by the Council is sent for recycling (including waste prepared for reuse) by March 2018 • Reduction in the amount (tonnage) of biodegradable Local Authority Collected Municipal Waste that is landfilled by March 2018 (<23,675) • The amount (tonnage) of Local Authority Collected Municipal Waste arisings • All commercial properties in the legacy Down area have a blue bin collection by March 2018 • Rationalisation of glass collection in the legacy Newry and Mourne area by March 2018 • The Downpatrick Household Waste Recycling Centre is delivered by September 2017, within budget • All domestic properties have a brown bin collection by March 2018 • Increase in recycling rates in identified neighbourhoods by March 2018 • Efficiencies identified through the routes and street cleansing rationalisation and optimisation projects by

	March 2018
Outcomes for local communities and stakeholders	
<ul style="list-style-type: none"> • The Council meets landfill and recycling targets • Efficient and effective recycling, composting, bin collection and cleansing services • Local communities benefit from living in a cleaner, greener, quality environment • Improved pride in the District 	
Corporate Plan Priority	Protected our natural and built environment
Community Plan Outcome	All people in Newry, Mourne and Down benefit from a clean, quality and sustainable environment
Programme for Government Outcomes	We live and work sustainably – protecting the environment
Alignment with 7 statutory aspects of performance	Strategic effectiveness / Service quality / Service availability / Sustainability / Efficiency

Performance Improvement Objective 5

Encourage and empower local communities to participate in Council engagement structures
Senior Responsible Officer: Michael Lipsett – Director, Active and Healthy Communities
<p>Why does this matter</p> <p>Social connections and interactions are fundamental drivers for improving the physical, mental and emotional well-being of local people. Newry, Mourne and Down District Council is committed to investing in communities, building their capacity and empowering them to participate in shaping and designing the policies and services which have an impact on their quality of life. Through our Community Engagement Strategy, we are putting local people at the heart of everything we do, encouraging meaningful two way communication and enabling key stakeholders to influence the development and delivery of community planning outcomes around health and wellbeing, economy, environment and community safety.</p>

The Council has established a range of engagement structures to encourage and empower local communities to participate and have a voice on their future and their area. Through the seven DEA Fora across the District, the Council is consulting, involving, listening and responding to communities, whilst supporting the implementation of the Community Plan at a local level. Made up of Elected Members and representatives from the community and voluntary sector, over the past year, the DEA Fora have held around 20 public meetings, engaged almost 1,500 people on key issues, including community safety and accessing external funding, and assisted over 400 community groups in meeting their objectives.

The Council also recognises the significant role which the voluntary and community sector plays in connecting communities, facilitating a sense of belonging to the area, building trust and tolerance towards others and investing in the capacity of local people. In November 2016, 6,399 volunteers from across the District were registered with Volunteer Now, and the Council continues to support many of these groups through its financial assistance scheme. In 2016-17, Newry, Mourne and Down District Council awarded over £651k to 259 community based projects, enabling voluntary groups to deliver a broad range of initiatives, including summer schemes, Christmas illuminations and capital projects. The Council is committed to encouraging and empowering local communities to have a voice and shape the future of their lives, their District and their future.

Supporting actions	Measures of success
<ul style="list-style-type: none"> • Develop a corporate Consultation and Engagement Framework to improve the way the Council listens to and takes on board the views of local communities • Level of engagement and participation in the following structures: <ul style="list-style-type: none"> - Policing and Community Safety Partnership - Neighbourhood Renewal Partnerships - DEA Fora - Peace IV Partnership • Reduce the risk of being burgled and address the fear of crime by promoting and encouraging local communities to access the Neighbourhood Watch, 'Good Morning' and 'Home Secure' Schemes 	<ul style="list-style-type: none"> • Corporate Consultation and Engagement Framework developed and adopted by September 2017 • The number of meetings of the PCSP / Neighbourhood Renewal Partnerships / private DEA Fora / Peace IV Partnership, including attendance levels, during 2017-18 • The number of public meetings and events, including attendance levels, during 2017-18 • The number of capacity building events and programmes, including attendance levels and participant evaluation, during 2017-18 • Facilitation of a focus group, by March 2018, to ascertain the effectiveness of specified community engagement structures and associated capacity building programmes

<ul style="list-style-type: none"> Promote and deliver the financial assistance scheme to community and voluntary groups across the District 	<ul style="list-style-type: none"> Increase in the number of Neighbourhood Watch Schemes by March 2018 Increase in the number of beneficiaries of the 'Good Morning' and 'Home Secure' schemes by March 2018 The number of financial assistance projects funded during 2017-18 The number and profile of participants involved in projects funded through the financial assistance scheme during 2017-18
Outcomes for local communities and stakeholders	
<ul style="list-style-type: none"> More informed decision-making, policy development and service provision, based on the input of local communities and stakeholders Local communities and stakeholders are actively engaged in supporting the work of the Council and its partners Confident and empowered local communities Decrease in the number of people reporting to live in fear Reduction in the incidents of burglary Community groups receive financial support towards meeting their objectives and delivering projects across a range of themes, including community safety, good relations, community engagement, sports, events, Christmas illuminations and capital projects Newry Mourne and Down becomes a more inclusive, cohesive and vibrant District 	
Corporate Plan Priority	Empowered and improved the capacity of our communities
Community Plan Outcome	All people in Newry, Mourne and Down live in respectful, safe and vibrant communities
Programme for Government Outcomes	We have a more equal society We have a safe community where we respect the law and each other We are a shared society that respects diversity

Alignment with 7 statutory aspects of performance

Strategic effectiveness / Service quality / Service availability /
Fairness / Innovation

Consultation on the draft Performance Improvement Plan and Objectives for 2017-18

I am responding:	as an individual	
	on behalf of an organisation	

Name:	
Job title (if applicable):	
Organisation and address:	
Telephone	
Fax	
E-mail	

Question 1

Which consultation group do you belong to? Please tick all that apply.

Resident	<input type="checkbox"/>
Elected Member	<input type="checkbox"/>
Local Business	<input type="checkbox"/>
Local Community Organisation	<input type="checkbox"/>
Local Voluntary Organisation	<input type="checkbox"/>
Statutory Organisation	<input type="checkbox"/>
Other	<input type="checkbox"/>

If other, please provide further information below.

Question 2

Do you agree that the draft performance improvement objectives and supporting project(s) are appropriate for our District?

Performance Improvement Objective 1	Agree	Disagree
Encourage healthy lifestyles through increased participation in leisure, sport and recreational activities		
Comments:		
Performance Improvement Objective 2	Agree	Disagree
Improve economic growth by creating new business starts, supporting the growth of existing businesses and promoting Newry, Mourne and Down as a premier tourist destination		
Comments:		
Performance Improvement Objective 3	Agree	Disagree
Deliver urban and rural regeneration initiatives that will create a District where people want to live, work and invest in		
Comments:		
Performance Improvement Objective 4	Agree	Disagree
Create a cleaner, greener, more attractive District		
Comments:		

Performance Improvement Objective 5	Agree	Disagree
Encourage and empower local communities to participate in Council engagement structures		
Comments:		

Question 3

What alternative performance improvement objective(s) and supporting projects would you suggest?

Question 4

Which of the areas outlined below would you like to see Newry, Mourne and Down District Council make improvements to in the future? (please tick)

Area	
Arts, Culture and Events	
Building Control and Licensing	
Community Services	
Registration Services (Births, Deaths, Marriages & Civil Partnerships)	
Economic Development and Tourism	
Environmental Health	
Leisure and Recreation	
Parks and Open Spaces	
Planning	
Urban and Rural Regeneration	
Waste Collection and Recycling	
Street Cleansing	

Please provide details, in the space provided, concerning the specific areas of the Council that you would wish to see improvements made in.

Thank you for taking the time to respond to this questionnaire. Your feedback is important to us and will help inform the development of the performance improvement objectives 2017-18.

Completed questionnaires, comments or further information on the draft performance improvement plan and objectives should be returned by **19 May 2017** to:

In Writing: Kate Bingham
Performance Improvement Section
Newry, Mourne & Down District Council
O'Hagan House
Monaghan Row
Newry
Co Down
BT35 8DJ

Telephone: 0300 013 2233

Email: kate.bingham@nmandd.org

We look forward to hearing from you.